St Richard's Catholic College

PERSON SPECIFICATION

Senior IT Technician Level 4
(Single Status grade 7/8)

	Essential criteria	**Desirable criteria**
Educational achievements, knowledge and experience	• Suitable ICT qualifications and/or previous experience in supporting and maintaining an ICT network service. • Awareness of management information systems such as SIMS	• Microsoft certified or other equivalent qualification. • HND/Degree.
Job related knowledge, aptitude and skills	• A competent knowledge and understanding of IT networks. • Have a good knowledge of Windows, including Server 2012R2 and 2019. • Good technical ability and skills to solve ICT hardware and software issues. • Organisational skills to prioritise work and manage time effectively. • Committed to a high standard of service. • Good understanding of mobile devices.	• School based background. • Knowledge of SSCM and SIMS. • Experience of GSuite for Education. • Experience of print management systems.
Personal Qualities	• Enthusiastic, ambitious and energetic. Accurate and efficient. • Able to communicate with a wide range of people. • Willing and able to quickly learn a variety of tasks within the ICT environment. • Able to work as part of a team. • Able to work under pressure.	• Desire to contribute and improve the ICT infrastructure across the school.